



## About the Program

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The AWLQ's Introduction to Teen Volunteering program is open to young people 13 - 17 years old who love animals and are considering volunteering at one of the AWLQ Rehoming Centres. Participants will be guided through the daily animal care routines for our cats, dogs and small animals in preparation for what will be required of them as a volunteer in the future. The program is run by fully qualified staff and trainers in the fun and rewarding environment of the AWLQ's Gold Coast Rehoming Centre.

## Learning Outcomes

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- Understanding how the AWLQ rehoming centre functions (including a behind the scenes tour of refuge facilities and animal hospital) and how the AWLQ assists animals in need within the community.
- Understanding the needs of dogs, cats and small animals in a refuge facility and how AWLQ Animal Attendants care for these particular needs on a daily basis.
- Understanding the value of volunteers and the role of a young volunteer in the organization.

## Program Overview

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Participants work through a range of hands-on components, taught by AWLQ Education and Training Staff, at the AWLQ Gold Coast Rehoming Centre. The program is 5 contact hours held over a day (9:30am - 2:30pm).

Those who demonstrate the outcomes of the program receive a certificate of participation upon completion and those who demonstrate competency within the practical components will be eligible to apply to become part of the Teen Volunteer Team.

## Program Content

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### Practical Components:

Procedures for getting in and out of dog pens  
 Kennel Cleaning Procedures  
 Basic Dog Handling Skills  
 Cat Pen Cleaning Procedures  
 Safe Cat Handling Techniques

Cat Enrichment  
 Small Animal Cleaning Procedures  
 Small Animal Food Preparation  
 Small Animal Handling Technique  
 Housekeeping duties

### Theoretical Components:

Workplace Health and Safety  
 Vet Care for Shelter Animals

All students receive a complete **Program Content Book**, with theory to support the practical work for further reading.

## Program Structure

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The program takes a minimum enrolment of 8 participants and a maximum of 16. This allows our instructors to teach to small groups. Sessions will be delivered as a combination of both whole group and small group lessons.

## Program Costs

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The cost of the program is \$70 per participant\* for the day. This price includes all learning resources, course content booklets, and participation certificate.

**Lunch is not included and students must bring their own food for the day.**

PLEASE NOTE: Registration and payment must be made upfront (please see registration & payment form for details), places are only confirmed once payment is processed. A minimum enrolment of 8 participants is needed for the program to go ahead (please refer to our cancellation and refund policy on the Payment Form).

*\* Prices are subject to change over time and include GST.*

## What you'll need to bring with you

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Participants must bring with them:

- Lunch & snacks for morning tea
- Bottle of water and/or juice
- Sunscreen & hat

Participants must wear:

- Comfortable, **closed-in shoes**
- Comfortable, casual clothes – **LONG PANTS ARE ESSENTIAL!** (that you don't mind getting a bit dirty)
- No jewelry or accessories that could be lost or damaged
- Please apply insect repellent!! The midges are terrible around our shelter, as it is in a wetland reserve!

## Who do I contact to find out more?

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If you wish to know more about our Introduction to Teen Volunteering Program, please contact our Volunteer Team on the details given below:

**Gold Coast Rehoming Centre**  
**Shelter Rd, Coombabah, Gold Coast, Qld 4216**

**Contact:**

Honie Foran - Volunteer Administration Officer  
Christina Robb – Volunteer Training Officer  
Phone: 5509 9019 or email: [gcvolunteering@awqlld.com.au](mailto:gcvolunteering@awqlld.com.au)